

Enrollment No: \_\_\_\_\_ Exam Seat No: \_\_\_\_\_

# C.U.SHAH UNIVERSITY

## Winter Examination-2018

Subject Name : Quality Health Care Management

Subject Code : 5MS02QHM1

Branch: PGDHHCM

Semester : 2

Date : 25/10/2018

Time : 02:30 To 05:30

Marks : 70

### Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
  - (2) Instructions written on main answer book are strictly to be obeyed.
  - (3) Draw neat diagrams and figures (if necessary) at right places.
  - (4) Assume suitable data if needed.
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### SECTION – I

- Q-1** Write full forms for: **(07)**
- a. PMJAY
  - b. JCI
  - c. ISO
  - d. ISQUA
  - e. NUHM
  - f. NABH
  - g. UNICEF
- Q-2** Attempt all questions **(14)**
- A Describe the importance of Patient Safety in a Hospital. 7
- B What is Clinical Audit? Describe in detail. 7
- OR
- Q-2** Attempt all questions **(14)**
- A What is Professionalism in management of affairs of the Hospital? 7
- B What is importance of Biomedical Equipment Management System? Discuss. 7
- Q-3** Attempt all questions **(14)**
- A Describe the Human Resource Requirements of a Multispecialty Hospital 7
- B What is an Appraisal System? Describe types of Appraisal. 7
- OR
- Q-3** A Describe the functioning of the Medical Records Department in the Hospital 7
- B Describe what is 'Adverse Drug Event' and Pharmacovigilance 7



**SECTION – II**

- Q-4 Attempt the Following questions (07)
- a Write down the Full Form of Abbreviation: HICC
  - b Write down the Full Form of Abbreviation: NAAC
  - c Write down the Full Form of Abbreviation: RNTCP
  - d Where was the First AIIMS situated?
  - e Which is First Corporate Hospital in India?
  - f Headquarters of WHO is in?
  - g Whose Birthday is celebrated as Doctor’s Day in India?
- Q-5 **Attempt all questions** (14)
- A Describe FMEA (Failure Mode and Effect Analysis) 7
  - B Describe the terms ‘ Job Description’ and ‘Job Specification’ 7
- OR
- Q-5 A What do you mean by a Notifiable Disease? 7
- B Describe the Radiation Hazards 7
- Q-6 **Attempt all questions** (14)
- A Describe Root Cause Analysis 7
  - B Describe SWOT Analysis 7
- OR
- Q-6 **Attempt all Questions**
- A Describe what is ‘Turn Around Time’?. 7
  - B Describe what is Accreditation? 7

